Core Product Schemas

INTEGRATION/INTEROPERABILITY

DATA FEEDS
- Eligibility
- Claims
- Authorizations
- Member Services
- Scanners
- Fax

Claims/Auth Systems
- Portals
- Document Management

Employer Groups

*Add/Remove to fit your needs

REGULATORY GUIDELINES
- User Defined
- CMS

AG MODULE

WORKFLOW
- Create Appeal or Grievance
- Establish Priority
- Link to Claim or Auth
- Tasks
- Automatically Created
- Correspondence
- Document Notes
- Attach Documents
- Route to Others
- Make Determination
- Escalate to Maximus or Further Review

CONTENT
- Unlimited A&G Types for Members and Providers and Lines of Business
- Turn Around Time Tracking
- Notes
- Assessments
- Letters
- Reports
- Resources

THE RESULT
- Manage Appeals & Grievances according to CMS Regulations
- Efficient routing of cases for any department in the organization
- Supervisory reporting to ensure compliance